# Quality Care for Your Family



The healthcare you and your family deserve is a lot closer than you think. Neighborhood Health Center provides comprehensive, accessible and high quality healthcare for all Western New York individuals and families through an integrative whole health approach. Take advantage of the many services provided for you and your family – all in an environment that's close to home.

## Locations & Hours

Neighborhood Health Center | Blasdell 4233 Lake Avenue, Blasdell, NY 14219 Phone: (716) 332-3070 Monday: 8:00 am to 8:00 pm Tuesday, Wednesday, Thursday & Friday: 8:00 am to 4:30 pm

Neighborhood Health Center | Mattina 300 Niagara Street, Buffalo, NY 14201 Phone: (716) 242-8600 Tuesday & Thursday: 8:00 am to 8:00 pm Monday, Wednesday & Friday: 8:00 am to 4:30 pm Neighborhood Health Center | Northwest 155 Lawn Avenue, Buffalo, NY 14207 Phone: (716) 875-2904 Monday & Wednesday: 8:00 am to 8:00 pm Tuesday, Thursday & Friday: 8:00 am to 4:30 pm

#### Neighborhood Health Center | Southtowns

(Women's Health services only) 3674 Commerce Place, Hamburg, NY 14075 Phone: (716) 648-4345 Monday, Tuesday & Thursday: 8:00 am to 4:30 pm Wednesday: 8:00 am to 8:00 pm Friday: 7:00 am to 4:30 pm

## Practice Preventive Medicine

Come in regularly for check-ups to help maintain a healthy lifestyle. You're always welcome at Neighborhood Health Center.

www.neighborhoodhealthcenter.org



This health center is a Health Center Program grantee under 42 U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233(g)(n).





### **NEIGHBORHOOD** HEALTH CENTER Quality Care for Your Family

Formerly known as Northwest Buffalo Community Health Care Center



# Payment Options

Making healthcare accessible is a significant part of our mission. Neighborhood Health Center accepts most standard medical and dental insurances, as well as Medicare and Medicaid. Bring all necessary forms and insurance cards with you to your appointment.

Our fees are reasonable and if you are uninsured, you may be eligible for a sliding scale fee structure.

# Make an Appointment

No matter which location you wish to visit, you'll need an appointment. Just call to schedule yours. We do ask for at least 24-hour advance notice of any cancellations.

To make sure your appointment goes as smoothly as possible, we ask you to arrive at least 10-15 minutes early for your appointment. Please bring with you:

- All current medications
- All insurance cards
- Medical records
- Immunization reports
- Lab reports

## Services Offered

#### **ADULT CARE**

- Chronic Disease Management
- EKGs
- Health Maintenance
- Immunizations
- NCQA Accredited Diabetes Care
- Routine Lab Testing
- Physical Exams
- Screening and Treatment
- Sexually-Transmitted Disease Testing
- Sick Care
- Smoking Cessation

#### BEHAVIORAL HEALTH SERVICES

- On-site assistance in accessing Health and Human Services
- On-site social worker for short-term counseling and mental health referrals

#### **DENTAL SERVICES**

- Crowns, Bridges
- Dentures, Root Canals
- Extractions
- Fillings
- Preventive Dental Exams
- Restorative Dentistry
- Routine Cleanings
- Routine Exams

#### ENDOCRINOLOGY SERVICES

- Diabetes Management (type 1 & type 2)
- Hormone Therapy
- Thyroid Disease Management

#### **NUTRITIONAL SERVICES**

- Diabetic Teaching
- On-site Nutritional Counseling
- Weight Management Programs for the whole family

#### **PEDIATRIC CARE**

- Health Education
- Immunizations
- Lead Screening
- Physical Exams
- Sick care
- Teen Healthcare
- Well-Child

#### PHARMACY SERVICES

- Automatic Refills
- Free Prescription Delivery
- Medication Counseling

#### PODIATRY SERVICES

- Comprehensive foot and ankle care
- Diabetic foot care

#### WOMEN'S HEALTH

- Family Planning
- Gynecology
- Obstetrics
- Pregnancy Testing
- Screening and Treatment
- Sexually-Transmitted
  Disease Testing

#### **ADDITIONAL SERVICES**

- Assistance with Referrals
- Confidential HIV Testing
- Confidential Pregnancy Testing
- Free Parking
- Health Education
- Laboratory Collection Site
- On-site assistance in enrolling in Medicaid for children and pregnant women
- Wheelchair Accessible
- WIC Visits

## Urgent Calls & After-Hour Emergencies

Our concern for our patients extends far beyond our hours. If you have an urgent matter, call us as soon as possible after 8:30 a.m. Our medical staff returns all calls received before 4 p.m. that same day.

We also provide 24-hour emergency coverage. If you become ill after hours, call us at 875-2904. The answering service will connect you to a covering healthcare provider.